

## Know the rules – report an abuse

Here is a link to Facebook portal: [www.facebook.pl](http://www.facebook.pl)

Find the Regulations and fill in the questionnaire.

### QUESTIONNAIRE

1. How easy is it to find Website Regulations?

Very easy	Quite easy	Hard	Quite hard	
<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>

**Comments:**

2. Are the Regulations easy to understand?

Very easy	Quite easy	Hard	Quite hard
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Comments:**

3. Is the complaint procedure clear?

Very clear	Quite clear	Not very clear	Completely unclear
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Comments:**

4. Are actions of website owners after receiving a complaint clear?

Very clear	Quite clear	Not very clear	Completely unclear
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Comments:**

### HATE SPEECH

5. Do the Regulations include a provision concerning Hate Speech?

Yes	No	Not sure / Other
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Comments:** If the Regulations include other types of abuse, eg.: racist or homophobic content, mention it in the Comments.

6. Do the Regulations mention cyber violence?

Yes	No	Not sure / Other
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Comments:**

### INAPPROPRIATE CONTENT

7. Do the Regulations include a provision on inappropriate content eg.: whether the website allows pornographic content?

Yes	No	Not sure / Other
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Comments:**

### SOCIAL MEDIA TIPS

8. Does the website include other information on the content allowed? Eg.: a short statement in a visible place, information in „About Us” section, publishing tips or others?

Yes	No	Not sure / Other
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Comments:**

Projekt "Nienawiść - jestem przeciw" realizowany jest przez Centrum Edukacji Obywatelskiej we współpracy z Europejskim Centrum Wergelanda w ramach programu Obywatele dla Demokracji, finansowanego z Funduszy EOG.

Leading questions:

- Have you found an example of 'ideal' Regulations?
- Have you had an impression that the Regulations are inadequate due to lack of Hate Speech issues, or too complicated rules or procedures?
- After reading the Regulations, can you say if you are able to report an abusive comment? Why?
- What would happen if nobody reported such comments?
- Do you think that as a website user you could improve the regulations or ensure their better enforcement? How?
- How can effectiveness of reporting be improved? Eg.: is there a difference between one user submitting a complaint and a thousand users reporting at the same time? What happens if a company using a website for advertising threatens to withdraw unless abusive comment is removed?

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